

# **Sustainable Communities Scrutiny Committee**

## **Agenda**

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**Date:** Friday, 24th February, 2012  
**Time:** 2.00 pm  
**Venue:** Committee Suite 1,2 & 3, Westfields, Middlewich Road,  
Sandbach CW11 1HZ

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The agenda is divided into 2 parts. Part 1 is taken in the presence of the public and press. Part 2 items will be considered in the absence of the public and press for the reasons indicated on the agenda and at the foot of each report.

### **PART 1 – MATTERS TO BE CONSIDERED WITH THE PUBLIC AND PRESS PRESENT**

1. **Apologies for Absence**
2. **Minutes of Previous Meeting** (Pages 1 - 4)
3. **Declarations of Interest/Whipping Declarations**

To provide an opportunity for Members and Officers to declare any personal and /or prejudicial interests in any item on the agenda.

4. **Public Speaking Time/Open**

A total period of 15 minutes is allocated for members of the public to make a statement(s) on any matter that falls within the remit of the Committee.

Individual members of the public may speak for up to 5 minutes, but the Chairman will decide how the period of time allocated for public speaking will be apportioned, where there are a number of speakers

5. **Section 106** (Pages 5 - 12)

To receive a briefing on Section 106 Agreements and Funds from the Section 106 Officer.

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For any apologies or requests for further information, or for a member of the public to make a statement:

**Contact:** James Morley  
**Tel:** 01270 686465  
**E-Mail:** [james.morley@cheshireeast.gov.uk](mailto:james.morley@cheshireeast.gov.uk)

6. **CCTV Service Update** (Pages 13 - 16)

To receive a report giving an update on the CCTV service

7. **Ageing Well Brochure** (Pages 17 - 52)

To consider how the Sustainable Communities Scrutiny Committee can contribute to the Ageing Well in Cheshire East Programme

8. **Work Programme** (Pages 53 - 56)

To give consideration to the Work Programme

9. **Forward Plan** (Pages 57 - 64)

To give consideration to the Forward Plan

**CHESHIRE EAST COUNCIL**

Minutes of a meeting of the **Sustainable Communities Scrutiny Committee**  
held on Thursday, 5th January, 2012 at Committee Suite 1,2 & 3, Westfields,  
Middlewich Road, Sandbach CW11 1HZ

**PRESENT**

Councillor H Murray (Chairman)  
Councillor M Grant (Vice-Chairman)

Councillors L Brown, P Hayes, D Hough, J Jackson, W Livesley, G Wait and  
J Wray  
and Emily Lam – Police Authority Co-optee

**Apologies**

Councillors A Barratt and M Parsons

**ALSO PRESENT**

Councillor P Whiteley – Chairman of Licensing Committee

**OFFICERS PRESENT**

Paul Bayley – Customer Service and Libraries Manager  
Peter Hartwell – Head of Community Services  
Kate Khan – Solicitor  
James Morley – Scrutiny Officer

**141 MINUTES OF PREVIOUS MEETING**

RESOLVED: that the minutes of the meeting held on 3 November 2011 be approved as a correct record.

**142 DECLARATIONS OF INTEREST/WHIPPING DECLARATIONS**

There were no members of the Committee present who wished to declare any interests.

**143 PUBLIC SPEAKING TIME/OPEN**

Mr Bob Anderson, a member of the public, attended the meeting to address the Committee. Mr Anderson spoke about Cheshire East Council's Core Strategy for planning and was concerned that it should reflect the wording of Paragraph 126 of the Draft National Planning Policy Framework (NPPF) "To deliver the facilities and services the community needs, planning policies and decisions should: plan positively for the provision and integration of community facilities (such as local shops, meeting places, public houses and places of worship) and other local

services to enhance the sustainability of communities and residential environments". Mr Anderson was concerned that the needs of all faith groups as a whole would not be covered in the Core Strategy of Cheshire East in such a way as outlined in the NPPF Paragraph 126. He hoped that the Committee would be able to address his concerns.

The Chairman thanked Mr Anderson for attending and asked the Scrutiny Officer to contact the Spatial Planning Officer and enquire whether Paragraph 126 of the NPPF had been taken into consideration in the Core Strategy.

144      **CUSTOMER SERVICE UPDATE**

The Committee received a report from the Customer Services and Libraries Manager on the customer contact volumes in response to the north waste transformation and silver bin roll out. The waste transformation and silver bin roll out was the distribution of silver wheelie bins, for disposing of recyclable waste, to residents of the Borough. The distribution was carried out in two phases; first in the south of the Borough and then in the north.

The Customer Services and Libraries Manager had previously reported to the Committee regarding issues that Customer Services had during the south waste transformation and silver bin roll out and was asked to return to the Committee after the north waste transformation to show how Customer Services had performed in comparison.

The Customer Services and Libraries Manager explained that lessons had been learned from the experience during the south waste transformation and Customer Services had performed better during the north waste transformation. Graphs on page 8 of the Agenda showed that peak weekly call volume was 1824 compared with 5785 during the south transformation. Improvements to the waste and recycling pages on the Council's website played a key role in reducing call volumes for the north transformation.

The Customer Relationship Management (CRM) system that Customer Services was using was the same system as the Waste teams were using which meant customer information from calls received could be shared and better records were maintained. The CRM could be used to check whether there were any patterns in the calls being received to see if there were particular areas of the borough that were having issues with silver bin roll out. Councillors were interested to know more about the CRM and how it would improve Customer Services and help to monitor trends in the calls received.

The Committee was pleased that the Customer Service had shown an improvement in performance and were keen to see continued improvement in the waste collection service.

RESOLVED:

- (a) That the report be noted and the Customer Services and Libraries Manager be thanked for attending the meeting.

- (b) That the Customer Services and Libraries Manager be requested to return to the Committee in April with a report on Customer Relationship Management programmes.

The Customer Services and Libraries Manager left the meeting.

145      **HACKNEY CARRIAGE VEHICLES - QUANTITY CONTROLS**

The Committee considered a report from the Head of Community Services and the Solicitor on hackney carriage vehicles quantity controls.

On 7<sup>th</sup> March 2011 the Licensing Committee considered a report relating to a review of the hackney carriage service. As part of this review consideration was given to the issue of quantity restrictions in relation to hackney carriage vehicles.

Cheshire East inherited a number of different policies and procedures from their legacy authorities. The review of the hackney carriage service was carried out so that the Council could consider the production of a single policy and procedures to manage the hackney carriage service more effectively. Whilst the council would be able to maintain three separate zones each with the same policies and procedures, it was suggested that there are a number of benefits to operating a single zone in Cheshire East. Currently hackney carriage vehicles were only able to pick up fares in the zone they were licensed in. with three separate zones this could cause issues for drivers moving between zones as they would have to return to their own zone before being able to pick up a new fare. It was suggested that these cases were an inefficient use of a driver's time and had additional environmental impacts as hackney carriages moved between zones without any passengers. A single zone in Cheshire East would allow drivers from all three current zones to pick up passengers anywhere in Cheshire East.

The Chairman of the Licensing Committee was present and highlighted the importance of the consumer when considering licensing functions.

In order to harmonize to a single zone and have a single arrangement across the whole of Cheshire East the Council would need a consistent policy on limiting the number of hackney carriage vehicle licenses. Currently zone 1 (Congleton zone) had quantity restrictions on the number of licenses that could be issued in the zone. Zones 2 and 3 (Crewe & Nantwich, and Macclesfield respectively) were unlimited in the number of licenses that could be issued. It was noted that in cases where a limit is imposed unmet demand surveys are required to ensure that the number of licenses issuable was meeting the demand of the zone. There was no need to conduct unmet demand surveys with delimited zones. To change the arrangements in a zone would require consultation with both the trade and the public.

The Head of Community Services had no definitive indication of how much consultation of de-limiting in zone 1 would cost but advised that any such consultation would be as wide as possible to ensure that the views of the public were covered sufficiently. Once any consultation had been carried out the Licensing Committee would make recommendations based on the findings.

RESOLVED: That the Cabinet Member for Safer and Stronger Communities be informed that this Committee are in favour of the harmonization to a single hackney carriage zone from the three zones currently licensed within the Borough and to facilitate this the Committee recommend that a formal consultation is undertaken in relation to the removal of the existing quantity restrictions within zone 1 (Congleton zone) with a view to developing a Borough wide policy.

The Head of Community Services and the Solicitor left the meeting.

Cllr Whiteley left the meeting.

146      **WORK PROGRAMME**

The Committee gave consideration to the Work Programme.

The meeting commenced at 10:30 and concluded at 12:30

Councillor H Murray (Chairman)

## **CHESHIRE EAST COUNCIL**

### **REPORT TO:** Sustainable Communities Scrutiny Committee

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**Date of Meeting:** 2<sup>nd</sup> February 2012  
**Report of:** Head of Development  
**Subject/Title:** Section 106 Agreements  
**Portfolio Holder:** Cllr Rachel Bailey

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#### **1.0 Report Summary**

- 1.1 The purpose of this report is to update members on the current balance of S106 monies held by Cheshire East Borough Council. The report provides a spreadsheet of all S106 schemes with outstanding balances and proposals for a programme of spend to ensure service areas spend the outstanding balances, where appropriate.

#### **2.0 Recommendation**

- 2.1 That the Sustainable Communities Scrutiny Committee notes the report

#### **3.0 Wards Affected**

- 3.1 All

#### **4.0 Local Ward Members**

- 4.1 All

#### **5.0 Background and Introduction**

- 5.1 Section 106 Agreements are made under S106 of the Town and Country Planning Act 1990 (as amended). They are legally binding agreements which are negotiated between the Planning Authority and the applicant/developer and any others that may have an interest in the land. Alternatively they can be proposed independently by applicants, this is known as a 'unilateral undertaking'.
- 5.2 Section 106 Agreements are generally used to minimise the impact of development and to implement the Councils planning policies through; prescribing the nature of development (e.g. by requiring a proportion of affordable housing); securing a contribution from a developer to compensate or provide loss created by development (e.g. open space); mitigating a developments impact on the locality (e.g. contribution towards infrastructure and facilities).

5.3 A dedicated S106 Officer was appointed in April 2011 to monitor and review all S106 legal agreements on development to ensure obligations are fully noted and trigger points monitored, and acting to ensure that they are fully discharged and complied with in accordance with the terms of the agreement. Since appointment to the post the S106 Officer has made some immediate improvements to the area of work resulting in improvement in efficiency of the S106 process generally.

5.4 Two working groups have been set up as a result of a S106 Workshop which was organised by Legal services. A Process Working Group will look at processes and procedures with a view to streamlining procedures, processes and communication between the service areas, creating clear process, audit and accountability from pre-application through to modification or discharge of the agreements. The Spending Working Group will look to progress spend and how we deal with receipt of monies, to clarify when interest can be added to balances, identify where match funding can be found, examine expected forthcoming income but have regard that the relevant permissions may never be implemented so money should not be relied upon.

#### **6.0 S106 Monies currently held by the Cheshire East Borough Council**

6.1 The Council currently holds a total of £4,900,989.90 in the S106 account, £3,277,582.25 of the total figure is identified as non-time limited funds and £1,623,407.64 is identified as funds time limited for expenditure. This equates to £4,305,188.15 in capital and £595,801.74 in revenue. The main capital categories are related to Greenspaces, Highways and Housing but the majority of capital relates to public open space and recreation uses and facilities.

6.2 The spreadsheet presented at Appendix 1 reflects the level of resource currently available. Whilst the spreadsheet accurately reflects the balance of monies held by the Council the information relating to the development linked to the S106 and allocated spend has been found to be inaccurate in some cases. Therefore, it should be noted that this is a working document and work is being progressed by both the S106 Officer and the accountants for Places in terms of updating the information and rectifying errors as and when appropriate. Work is ongoing to review all legacy 106 agreements to ensure all the resources due are captured and recorded on the attached spreadsheet.

6.3 The spreadsheet is maintained by the Councils Finance department, and is circulated to all Places budget holders and People finance team on a quarterly basis. It is disseminated to officers within the respective teams so that they are aware of the monies



available for spend and project managers are appointed where appropriate to ensure the funds are spent against agreed priorities.

- 6.4 Members will note that there are a small number of sums on the spreadsheet that are time limited and should be spent this year; these sums are highlighted in red. A programme manager has already been allocated to each of these sums and spend is being progressed.

## **7.0 S106 Income and expenditure since LGR**

- 7.1 The table below illustrates S106 income received from developers, expenditure of S106 monies by the Council and the S106 monies returned to the developer.

Type of transaction	Financial Year		
	2011/12	2010/11	2009/10
Income	265, 643	604,000	1,260
Expenditure	143, 417	2, 058,000	2,000
S106 money returned	0	250,000	0

- 7.2 The table above shows that in financial year 2010/11 the sum of £250,000 was returned. This figure relates to a development at Moss Lane in Macclesfield and the associated S106 Agreement dated 10<sup>th</sup> October 2002. The agreement secured numerous benefits including affordable housing, highway improvements, and open spaces both on and off site provision. Monies were paid back to the developer in respect of “The Greenways” under clause 5.13(c) of the agreement. The creation period for “The Greenways” was specifically stated within the S106 agreement as being 7 years from the completion date of the S106 agreement. Unfortunately, “The Greenways” did not come to fruition and the developer requested the sum back.
- 7.3 Income is dependent on the implementation of the planning permission and then the appropriate trigger being met and effectively monitored.
- 7.4 If an S106 agreement specifies interest, then interest will be calculated on those deposits left unused at year end. This is done at LIBID rates (London Interbank Bid Rates) as recommended by our Corporate Finance section who invest the Authority's surplus cash balances. S106 agreements which specify interest then have their interest calculated and transferred from this pot annually to specific S106 agreements on the Balance sheet any S106 receipts that do not specify interest form part of the Authority's cash balances on which interest is receivable

but this will remain in the Authority's Interest received account, increasing the Authority's cash reserves.

## **8.0 Examples of expenditure and delivering benefits to the community**

- 8.1 All monies that are secured through S106 agreements are specific to a particular development and in the majority of cases already allocated to a particular project or use through the precise wording of the agreement. In the unlikely case that the agreement does not specify the use of the monies, the S106 officer reverts to the legislation and guidance for S106's, the relevant committee resolution and the Planning Officers report to understand/ascertain what the monies were envisaged for. It's imperative that officers and Members understand that the monies are generally specified for use with very little scope for interpretation.
- 8.2 The table presented at Appendix 2 illustrates to Members the types of projects being delivered in different areas with regards to Leisure and Green space provision, this table is not exhaustive.
- 8.3 The S106 Officer has undertaken separate projects with the Town and Parish Council's directly. For example a project with Sandbach Town Council and Borough Councillors has been undertaken to ascertain what monies are available for spend in Sandbach, we meet on a regular basis to review what monies are available and general discussion on where extant permissions and developments are up to assist with monitoring of the agreements for that area and improve accessibility of information relating to S106's. An initial report is produced by the S106 Officer and then updated and progressed at each meeting. This has been particularly successful in finding and allocating money to both Elworth and Sandbach parks to benefit the wider community which are ongoing projects. A similar approach has been undertaken with Middlewich Town Council, Macclesfield Economic Forum and Holmes Chapel.
- 8.4 The table below illustrates how the S106 Officer has found resource to assist in the future delivery of projects and accessibility of funding.

Area	Monies found	Project to be funded/ Proposed
Elworth	£151,823	Regeneration of Elworth Park
Malkins Bank	£41,000	Renew existing play area

Middlewich	£78, 930.82	Public open space Provision
Crewe	£57, 215.95	CCTV
Macclesfield	£24,000	CCTV
Holmes Chapel	£5, 000	Public Open Space
Sandbach	In excess of £100,000	Sandbach Park

## **9.0 Programme to expend S106 monies**

- 9.1 Service areas are notified of relevant clauses when S106 Agreements are signed through a completion memo from Legal and they are again notified when monies are received but it is not always possible to predict when monies will be received and there is sometimes the need to seek match funding to bring a scheme to fruition.
- 9.2 A S106 Spending Working Group has been set up, the first meeting of which took place on 13<sup>th</sup> January 2012. The outcome of the first meeting was to divide the spreadsheet at Appendix 1 into service areas and then each individual balance is to be reviewed in terms of allocating a project manager responsible for spending the money and forecasting when the money will be spent.
- 9.3 The S106 officer has been working with the relevant service areas i.e. Housing, Highways and Greenspaces to provide the information (exact wording of the S106) they need to progress projects. For example, Greenspaces and Highways Officers go through the master spreadsheet from finance then all officers involved in the spending of S106 consult the S106 Officer who confirms whether the proposed spend is in accordance with the associated S106 agreement.
- 9.4 Since appointment the S106 officer has carried out work to improve the process of allocating and spending the S106 contributions and will continue to provide information to the service areas to ensure they have the information required for budget and expenditure purposes.
- 9.5 The outstanding S106 monies in the Borough that remain unspent are provided in Appendix 1. It is proposed that each financial year, reports are produced on progress on the balance and spend of S106 monies are reported to the Scrutiny Committee and Strategic Planning Board.

- 9.6 Section 106 agreements will be replaced on the adoption of the new Local Plan (2014) by a Community Infrastructure Levy (CIL). The CIL will raise funds to support a range of infrastructure priorities identified in our Infrastructure Plan which will sit alongside the new Core Strategy and Site Allocations documents.

The background papers including the individual S106 Agreements relating to this report can be inspected by contacting the report writer:

Name: Rachel Bolton

Designation: S106 Officer (Development Management)

Tel No: 01270 537479

Email: [Rachel.bolton@cheshireeast.gov.uk](mailto:Rachel.bolton@cheshireeast.gov.uk)

Page 11  
**APPENDIX 2**

<b>Areas</b>	<b>Projects</b>	<b>Amounts</b>	<b>Date completed</b>
Alderley Edge Park	New safety surfacing in play area	£1,561	11/8/11
	Play equipment	£10,822 £1,045	12/7/11
	Embankment works	£1,825	18/5/11
	Drainage to football pitch	£7,000	04/2/11
	Installation of play equipment	£7,000	04/2/11
Lyme Green, Macclesfield	Drainage, groundwork's and landscaping	£23, 180	17/2/11
Sandbach Park	Install adult gym kit/picnic tables/bins	£19, 449	12/12/11
Rode Heath, Congleton	Installed adult gym kit Install MUGA	£24, 400	Throughout 2011
The Weston, Macclesfield	Skate Park Groundwork's	£43, 221.80	07/06/11
		£4, 759.59	19/01/11
The Carrs, Wilmslow	Pathways/steps	£6, 894	Throughout 2011
	Litter bins		
	Bench seats		
	Maps/notice boards		
<b>TOTAL OF SAMPLE</b>		<b>£151,157.39</b>	

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## **CHESHIRE EAST COUNCIL**

### **REPORT TO: Sustainable Communities Scrutiny Committee**

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**Date of Meeting:** February 2012  
**Report of:** Head of Community Services  
**Subject/Title:** CCTV – service update  
**Portfolio Holder:** Cllr Rachel Bailey

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#### **1.0 Report Summary**

- 1.1 This report seeks to update Members on progress with the CCTV Control Room capital works and provide details on the future operation.

#### **2.0 Recommendation**

- 2.1 Members are asked to note the update and comment on progress.

#### **3.0 Reasons for Recommendation**

- 3.1 To inform Scrutiny Members of the current status of the project and the existing budgetary provision.

#### **4.0 Wards Affected**

- 4.1 All Wards

#### **5.0 Local Ward Members**

- 5.1 All Ward Members

#### **6.0 Policy Implications including - Climate Change - Health**

- 6.1 Feeling safe and being safe in our homes, town centres and communities are important factors affecting peoples' general health and wellbeing. The purpose of CCTV is to prevent and detect crime & disorder and as such plays a key role in tackling issues such as alcohol-related violence and anti-social behaviour.

#### **7.0 Financial Implications**

- 7.1 None outside existing budgetary provision

#### **8.0 Legal implications (authorised by the Borough Solicitor)**

- 8.1 None subject to the views of Scrutiny Members

## **9.0 Risk Management**

- 9.1 Key risks for the service relate to compliance with the legislative framework of Data Protection and Human Rights which could impact on the Council's reputation and the success of prosecutions in Court.

## **10.0 Background**

### **10.1 CCTV Capital Scheme:**

Cheshire East BC inherited 3 independent CCTV systems originally operated from Crewe, Macclesfield and Sandbach. Since then the Council has gradually moved each system to Macclesfield to complement the ICT Data Centre plans. Whilst this ICT project is no longer progressing, the CCTV scheme has continued and completion of the new, single Control Room is expected in mid-March 2012.

The operational and partnership benefits already achieved and those due to be realised once the new system is live include;

- Full 24/7, 365 monitoring of cameras across the Borough (previously the service provided different levels of cover in each town)
- Taken on Council's 'Out-of-Hours' contact arrangements (replacing former 'messagepad' service) saving £70,000 per annum and improving the customer response.
- Supporting the Adult Services Emergency Duty Team with security saving £52,000 per annum.
- Providing 'lone worker' support to Out-of-Hours staff
- Improved links with Cheshire Police HQ based at Winsford and Primary Custody Suite at Middlewich
- 'Evidence-locker' solution to provide evidential footage directly to Police on request.
- Taken on management of Cheshire East's Urban Traffic Control cameras (previously based in Backford Hall, Chester) The images are shared with new highways contractor (Ringway Jacobs) at Delamere House, Crewe. Combines recent move of Council's back-up Emergency Control Centre from Dalton House, Middlewich.
- Moving to single 'shopwatch' radio system when existing leases expire. Technology in place in new control room to expand network.
- Simplified maintenance of Control Room equipment.
- Growth potential built-in to new control room to allow provision of services to private sector, schools etc to generate income.



## 10.2 Staffing & Rotas

There are 12 trained operators providing a 24/7, 365 CCTV service across the whole Borough area. The rotas have been developed by the team and are based on 12 hour shifts across an 8 week rolling timetable. This rota has been in operation since Summer 2011 and has shown itself to be resilient to staff absences and service demands.

## 10.3 Budgets 2012/13

The CCTV revenue budget for 2012/13 is set out in the table below. The Supplies and Services budget of £241,148 includes BT transmission line rental costs of £182,000 per annum and £51,000 for system and camera maintenance.

**(£)**

Employees	302,903
Premises	18,179
Transport	11,510
Supplies & Services	241,148
<b>Total Gross Budget</b>	<b>573,740</b>
Customer & Client Receipts	-12,253
Recharges	-56,968
<b>Total Gross Income Budget</b>	<b>-69,221</b>
<b>Net Budget</b>	<b>504,519</b>

In addition, the current budget proposals include a three year investment programme totalling £150,000 to undertake an audit of the existing camera network across the whole borough. The existing network has grown on an ad-hoc basis over the last 10-15 years and maintenance costs are increasing as equipment ages. An initial 'crime audit' of the cameras will identify those in need of replacement or are no longer 'fit for purpose'. New locations too will be identified where CCTV could be introduced to tackle crime & disorder issues. Savings will be achieved by removing existing cameras which are no longer required and these may be applied to new locations where there is an identified need for CCTV. The evidential quality of images will be improved and this will lead to continued successful prosecutions.

## **11.0 Access to Information**

The background papers relating to this report can be inspected by contacting the report writer:

Name: Peter Hartwell  
Designation: Head of Community Services  
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Email: [peter.hartwell@cheshireeast.gov.uk](mailto:peter.hartwell@cheshireeast.gov.uk)

# Ageing Well in Cheshire East Programme



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**A plan for people aged 50 and over  
2012-17**





# Contents

Letter from Councillor Fitzgerald	4
Introduction to the programme	6
What difference will the programme make to older people's lives?	10
What do we know about older people in Cheshire East?	12
Work Streams	16
Care and Support Work Stream	18
Community Safety Work Stream	20
Healthy Ageing, Culture and Learning Work Stream	22
Housing Work Stream	24
Income and employment Work Stream	26
Transport Work Stream	28
Glossary	30
Links to further information	32
References	33
Acknowledgments	34



*We believe that Cheshire East is a good place to live and to grow old. We also recognise that the older people who live in Cheshire East contribute a great deal of talent, experience and knowledge to our communities. Through the Ageing Well Programme, we want to enable our older population to;*

- Have a strong voice in influencing local policy and services*
- Take and maintain responsibility for their lives*
- Remain healthy and active*
- Retain their independence*
- Be able to access services*
- Benefit from and contribute through employment, volunteering and learning*
- Live in a safe environment that maintains links with family and friends*
- Maintain their roles as partners, carers, grandparents, employees*

*Cheshire East has the fastest growing ageing population in the North West<sup>1</sup>; by 2033 more than 45% of our population will be over 50 years of age<sup>2</sup>. The Ageing Well Programme aims to ensure that services are planned in such a way that they will continue to meet the needs of our population as more of us live for longer. The programme is bringing together local people, communities and organisations to make those plans and to ensure that they become a reality.*

*The Ageing Well Programme focuses on the three stages of ageing and as you read through this document you will see how the programme aims to support our older people at each stage:*

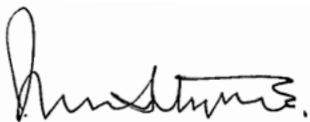
- Planning for later life*
- Living well during later life*
- Having access to services if required*

*The programme's success depends upon everyone taking responsibility for our older population. As individuals, we can all play a part by taking responsibility for preparing for our own later lives and keeping ourselves healthy. At the same time, our services must continue to support older people to retain their independence and the public, private and voluntary sectors must work together to make the best use of their resources.*

*The Ageing Well Programme aims to make Cheshire East a better place to grow old. If the programme is successful then Cheshire East will see a fundamental cultural and organisational shift, so that over time:*

- Older people will have more choice and control, can receive the help they need and are valued and respected within their communities*
- Public, private and voluntary sectors will work with communities to ensure that services, facilities and resources are accessible and able to meet demand*
- Services and support will be locally based, cost-effective and sustainable*

*Cheshire East Council is committed to leading the Ageing Well Programme and we hope that you will agree to work with us to make the programme a success for all our older people.*



*Councillor Fitzgerald  
Leader of Cheshire East Council*



# Introduction to the Ageing Well Programme

## *What does Ageing Well mean?*

Ageing Well means different things to different people and we all have different hopes for, and expectations of, our later life. Our priorities may change as we get older, and our own definitions of Ageing Well may change as a result.

When we asked older people what would help them to age well, they identified a wide range of issues that have an impact, either positive or negative, on older people's wellbeing. The issues that were raised most often gave us the basis for the work streams within the Ageing Well Programme:

- Care and Support Services
- Community Safety
- Healthy Ageing, Culture and Learning
- Housing
- Income and Employment
- Transport

What was clear from our discussions with older people is that Ageing Well is not just about staying physically and mentally healthy, important though that is.

Ageing Well encompasses every aspect of an older person's life, including their ability to stay involved and connected with other people, having their contributions recognised, feeling safe and being able to stay independent for as long as possible.

## *What is the Ageing Well Programme?*

Cheshire East has the fastest growing ageing population in the North West and the Ageing Well Programme was set up in July 2010 to provide a response to this demographic challenge, particularly as the increase in the number and proportion of older people within our communities is taking place at a time when public sector resources are shrinking.

These factors present us with a unique and significant challenge; however the Ageing Well Programme is not just about tackling the perceived "problems" of providing services to an increasing number of older people; the programme also aims to make Cheshire East a place where independence, wellbeing and participation of older people is supported and developed.



In the course of our discussions with local people and partners about the Ageing Well Programme, we have agreed a vision and a set of principles that will underpin our work

## *Our Vision*

The ageing population of Cheshire East represent an enormous resource in terms of talent, experience and knowledge.

“Ageing Well in Cheshire East” will seek to make the borough a good place to grow old, by maximising the opportunities for the ageing population to prepare for the later stages of life, maintain their quality of life during later life and have access to person centred services when required.

## *Our Principles*

To enable our ageing population:

- To have a strong voice in influencing local policy and services
- To take and maintain responsibility for their lives
- To remain healthy and active
- To retain their independence
- To ensure access to services
- To benefit from and contribute through employment, volunteering and learning
- To live in a safe environment that maintains links with family and friends
- To maintain their roles as partners, carers, grandparents, employees, etc.

We see the Ageing Well Programme as a journey that we are taking with and for local people. No one person or organisation has all the answers to the challenges that we face, and we are relying on strong partnerships and good communication to help us to deliver our vision.

The programme partnership is made up of local people and organisations from the public, private and voluntary sectors and consists of the six work streams listed above. There is also a work stream looking at communication and engagement. Each work stream is led by a member of staff from one of the partner organisations and each work stream has identified a set of priorities which are described in more detail on pages 18-29. These priorities have been discussed and agreed with local people.

The programme is overseen by a Board which is responsible for leading the programme and ensuring it delivers its plans. The Programme Board membership includes representatives from a range of different sectors as well as members of older people's forums.

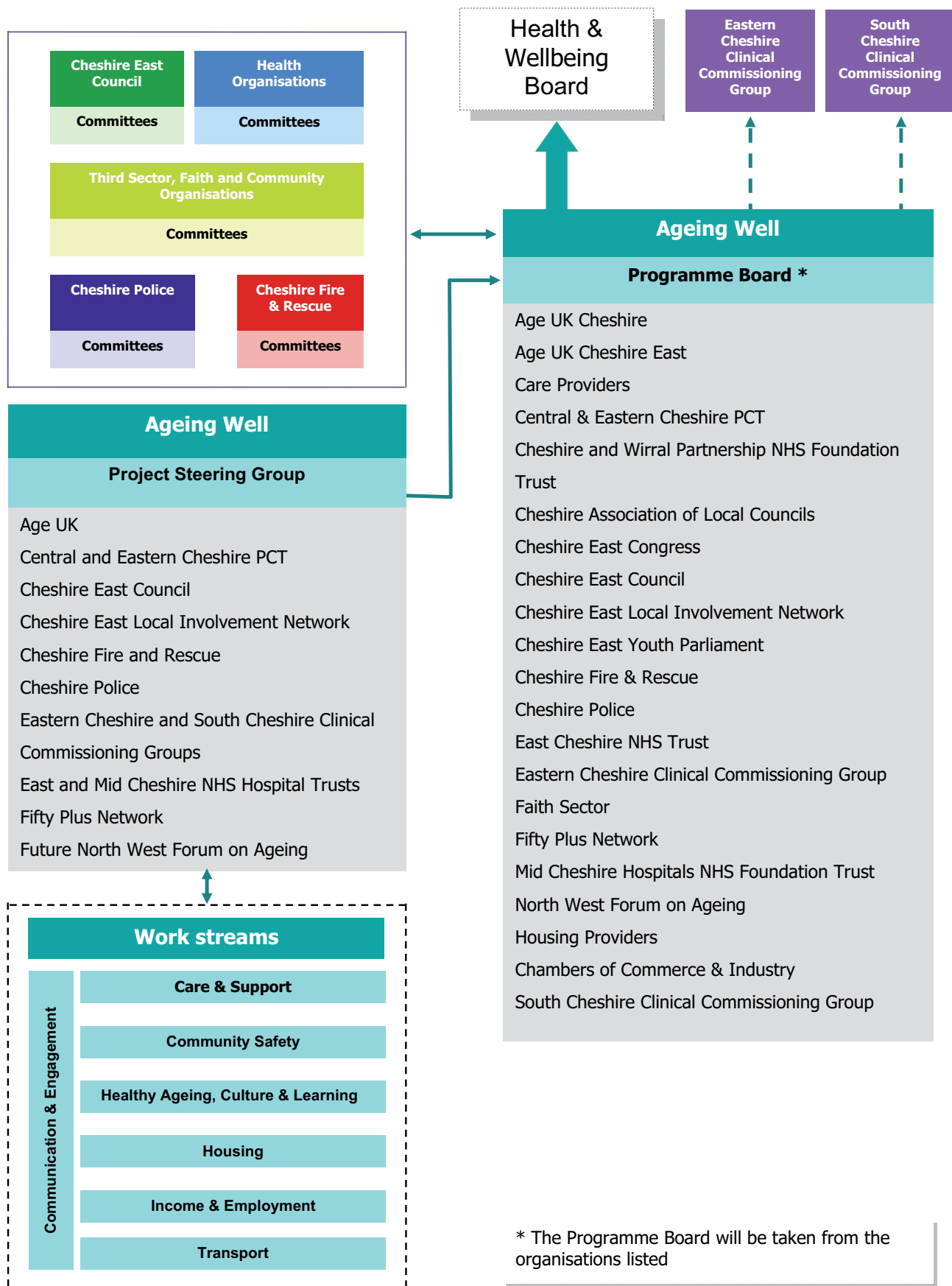
The Ageing Well Programme Board is planned to be a sub-group of Cheshire East's Health and Wellbeing Board. The arrangements for the Ageing Well Programme Board are shown on the next page.

*What do we want to achieve?*

If the programme is successful then Cheshire East will see a fundamental cultural and organisational shift, so that over time:

- Older people will have more choice and control, can receive the help they need and are valued and respected within their communities;
- Public, private and voluntary sectors will work together with communities in a seamless way to ensure services, facilities and resources meet demand and are accessible;
- Services and support will be locally based, cost-effective and sustainable.

# Ageing Well Programme Governance Reporting Structure



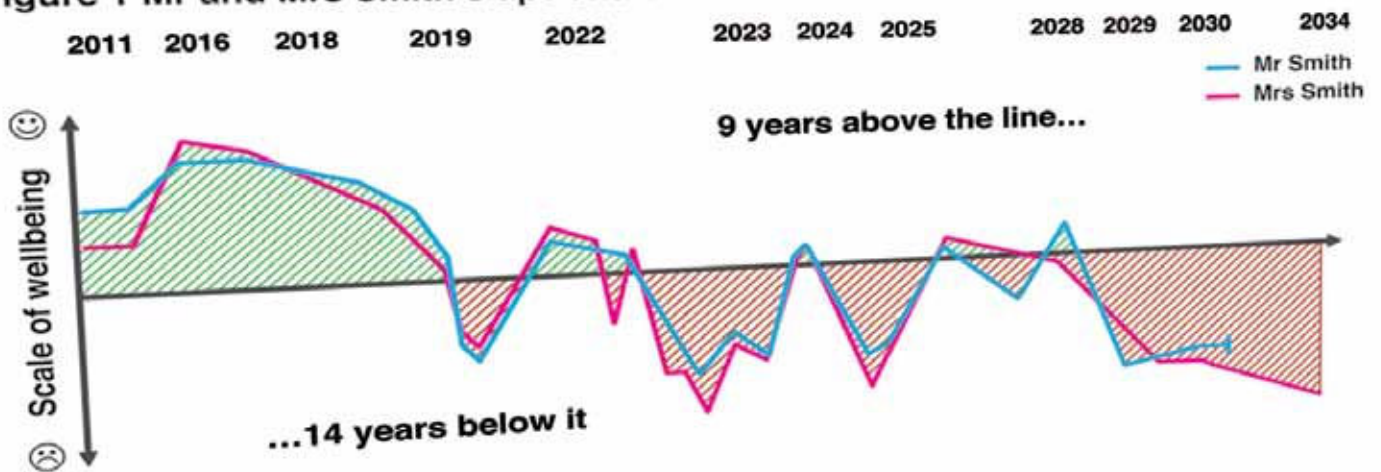


# What difference will the Ageing Well Programme make to older people's lives?

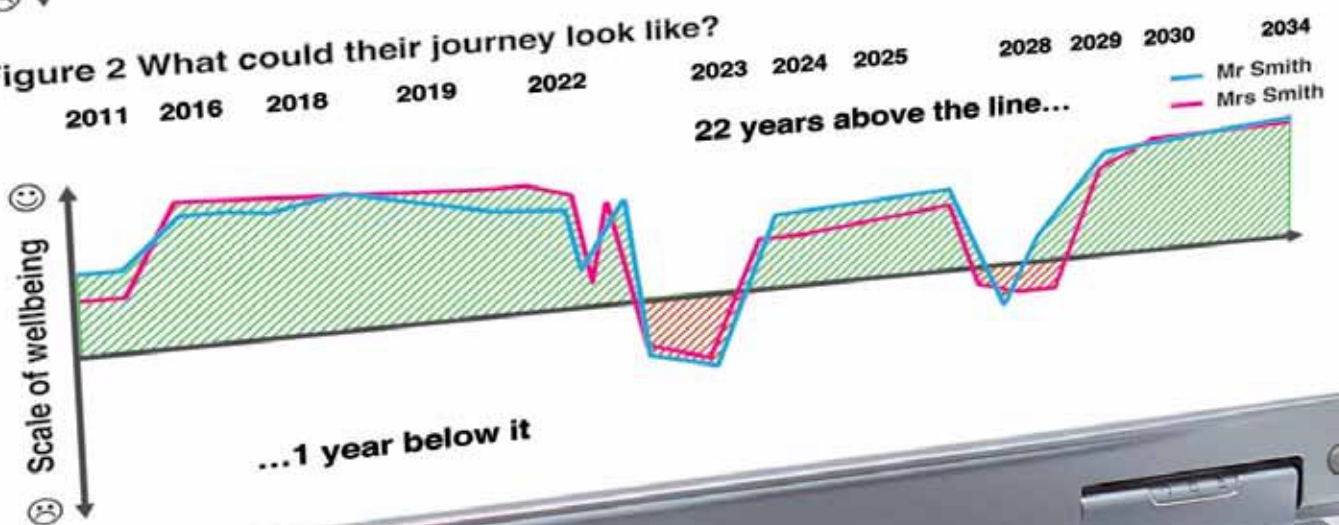
As we described earlier, "ageing well" means different things to different people. Excellent Ageing Lincolnshire have developed a scale of wellbeing and happiness

to measure the impact of their own ageing well programme and there are many lessons that we can apply within Cheshire East from the work done in Lincolnshire.

**Figure 1 Mr and Mrs Smith's ups and downs**



**Figure 2 What could their journey look like?**



Excellent Ageing Lincolnshire looked at the journey of a typical couple, “Mr and Mrs Smith” over the course of twenty years from retirement onwards, based on the experiences of a real local couple.

Over the course of two decades, Mr and Mrs Smith experienced debt, long term health problems with diabetes, acute illness and disability, caring responsibilities, loss of independence, bereavement and isolation. They came into contact with a wide range of different services over the years, but despite everyone’s best efforts, they still spent the majority of their later life below the wellbeing and happiness line.

Excellent Ageing Lincolnshire then looked at how the Smiths’ journey could have been improved if different approaches had been taken at various key points in their journey.

This included offering more information and training pre-retirement to help the couple plan their finances and remain active in their community through volunteering and social clubs.

They also had better access to preventative services which helped the couple to maintain a healthy lifestyle and avoid developing some of the health problems they had experienced previously.

Information and services were well co-ordinated, which made it easier for the Smiths to find out the help available in relation to a range of issues, including financial planning, driving skills and benefits. As time went on, the Smiths were supported to stay living in their own home by a multi-skilled team including a meals delivery service and telecare.

## *What do we know about older people in Cheshire East?*

Information about our older population comes from a range of different sources. The main source for the local data shown below is the Joint Strategic Needs Assessment for Cheshire East. Where local data is not available, we have used reliable national information sources and references are available at the end of this document.

In addition to the facts and figures shown below, we have included the comments of local people who attended events to give us their views.

In the course of developing the Ageing Well Programme, we have learned a great deal about the older people living in Cheshire East and the contributions that they make to our local communities. It is encouraging to hear that more and more organisations, including statutory bodies and our Local Area Partnerships, are recognising the contribution that older people can make and are calling upon older people to use their expertise and boost local economies, the environment and improve the quality of life for local residents.

We have also heard stories about the many thousands of people in Cheshire East who are over 50 and who are leading richly rewarding and full lives, helping in the voluntary sector, schools, and supporting statutory organisations to deliver services such as home safety checks. Many older people are also actively involved in activities within their local communities and there are numerous organisations that are run by and for people over 50.

The vision for our programme involves making Cheshire East a good place to grow old; it has become increasingly clear to us that the group of people most likely to make this vision a reality are older people themselves.





Older people feel positive about:

- Cheshire East is generally a good living environment where people feel safe
- We have good quality statutory services
- The police support local communities
- We have thriving voluntary organisations and faith organisations
- There are good opportunities for volunteering
- There is a good sense of community in some areas
- There is a good variety of accommodation available, including extra care housing
- Local colleges provide good opportunities for older people
- There is good access to transport in our more urban areas



Older people had concerns about:

- Variation in quality of life and life expectancy across the area
- Levels of apathy among older people
- Our responses to social exclusion need to be more innovative and creative
- Services feel disjointed
- Communication about services available is ineffective
- Issues affecting our rural communities, including social isolation, fuel poverty, hidden poverty, decline in village life, closure of post offices, poor broadband access and poor public transport links
- Variable quality of care, particularly in care homes and making decisions about care
- Improving access to services is not just about addressing physical issues; we need to address people's perceptions

## Demographic Data

By 2033, it is projected that 45% of the local population will be over 50 years of age, an increase of 33% or 46,300 additional people from 2008. During the same period the proportion of the population over 65 years is projected to increase by 72% (48,100 additional people), whilst the proportion of the population over 85 years is projected to increase by 188% (16,700 people).

	2008	2017	2033
50+	140,200	163,100	186,500
65+	66,400	84,700	114,500
85+	8,900	12,400	25,600

Source: Office of National Statistics  
2008-based sub-national population projections

## Life Expectancy

In the UK, a newborn baby boy can now expect to live over 78 years and a newborn baby girl over 82 years - life expectancy at birth in the UK is now at its highest level on record for both males and females<sup>3</sup>.

Life expectancy for males and females in Cheshire East is the highest in the North West and higher than that for England.

In Cheshire East, life expectancy varies significantly from one area to another.

Life expectancy for men varies by almost 11 years from 83.8 years in parts of Wilmslow to 72.9 years in parts of Crewe. For women life expectancy varies from 93.8 years in parts of Macclesfield to 77 in parts of Crewe, a variation of almost 17 years<sup>4</sup>.

## Older People and Poverty

Despite increases in pensioner incomes over the last fifteen years, in 2009/10, 16% of pensioners in the UK were living in poverty. Two-thirds of these pensioners were women<sup>5</sup>.

## Employment

From May to July 2011 70.7% of men and 59.4% of women aged 50 and over in the UK were in paid employment. During the same period, 11.6% of men and 6.2% of women aged over 65 in were employment<sup>6</sup>.

## Living Arrangements

Older women are more likely than older men to live alone and the percentage increases with advancing age. In 2009 in Great Britain, 32% of women aged 65-74 lived alone compared to 22% of men in this age group; for those aged 75 and over the proportion living alone increases to 60% for women compared to 36% for men<sup>7</sup>.



## Mental Health

It has been estimated that 40% of older people attending GPs, 50% of older general hospital patients, and 60% of older care home residents have mental health problems<sup>8</sup>.

Like any other group, older people experience a range of common mental disorders, which include dementia, depression, anxiety, phobias, obsessive-compulsive and panic disorders. The vast majority of older people with mental health problems receive no care. Dementia and mood disorders are the most frequent causes of admission to hospital for mental illness for people aged 65 and over<sup>9</sup>.

## Dementia

The number of people aged over 50 with dementia living in Cheshire East is set to almost double by 2030, from 5,300 in 2009 to 9,100 in 2030<sup>10</sup>.

## Disability Free Life Expectancy

Many older people live with health conditions which impact on their daily lives. These include diabetes, respiratory conditions, Parkinson's disease, circulatory diseases, rheumatoid and osteoarthritis, continence problems, depression and visual and hearing problems.

One measure of people's quality of life is disability free life expectancy, in other words, how old someone can expect to be before they develop any serious complications with their health. In Cheshire East, disability-free life expectancy for males ranges from 60.9 years in the Crewe area to 67.5 years in the Poynton area. Disability free life expectancy for females ranges from 63.2 years in Crewe to 68.5 years in Wilmslow<sup>11</sup>.

## Healthy Lifestyles

Smoking is linked to both cardiovascular disease and cancer. Although giving up smoking at an earlier age is more beneficial for health, smokers who give up later in life can still attain health benefits. It was estimated that around 17% of people setting a quit date with NHS Stop Smoking Services were over 60 in 2008/09<sup>12</sup>.

Being overweight or obese is linked to a range of health conditions, including cardiovascular disease, cancer, diabetes and osteoarthritis. The prevalence of people who are overweight or obese has increased across all age bands, with the percentage of those aged 65-74 classified as obese rising by 12.4% between 1993 and 2005<sup>13</sup>. In Cheshire East, the number of people over 65 classified as being obese is set to rise from 18,300 in 2010 to 26,900 in 2030.

## Work Streams

When we asked older people what would help them to age well, they identified a broad range of issues that have an impact on older people's wellbeing. What became clear very early on in the development of the programme was that whilst health and social care are important issues to older people, they are not the only things that affect someone's wellbeing and should not be viewed in isolation from all the other areas of a person's life. As a result, the Ageing Well Programme encompasses issues from culture to housing and the breadth of the programme has resulted in connections being made between issues, organisations and services that may not have worked together in the past.

The issues that were raised most often in our conversations with local people became the work streams within the Ageing Well Programme and these are described in more detail below. Each work stream has also developed a vision and identified a set of five priorities that they will focus on over the five year course of the programme.

We have indicated how the priorities relate to the three stages of ageing using the following symbols:



**Planning for  
later life**



**Living well  
during later life**



**Having access  
to services if  
required**



## Care and Support Work Stream

As more people live longer, more people will need help with health and personal care. For many, this care is provided by family, friends and neighbours; however this informal care may not be available to people who live alone or have no family close by. The demand for formal care provided by social care, the NHS and the third sector will continue to increase as the number of people living longer in Cheshire East rises.

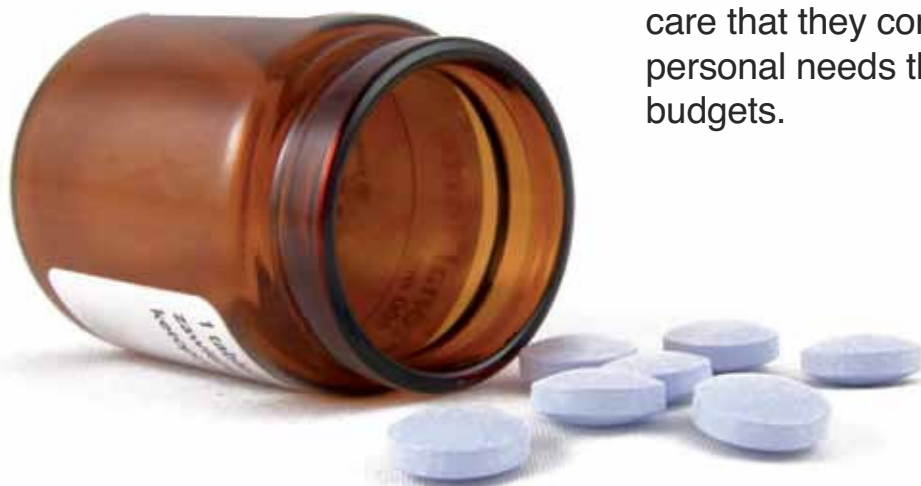
Older people are the biggest group of people receiving care but are also the biggest group of carers, including roles caring for spouses or partners, grandparents, older parents or adult children with disabilities. The Care and Support work stream aims to support both older carers and those who need care themselves to have a healthier and improved quality of life.

The focus of this work stream is on helping people to stay healthy and independent by providing services that prevent ill health and maintain quality of life. This approach will help people to stay in control of their lives for longer and decrease their dependency on care services.

This work stream encompasses the wide range of support and care services provided in Cheshire East. These services support all older people including those with severe or chronic physical diseases, disabilities, mental health and learning disabilities.

Services such as Reablement and Intermediate Care provide short-term intensive support at times of crisis to enable people to get their independence back as quickly as possible.

People who require longer-term social care services have the opportunity to choose and purchase care that they control to meet their personal needs through personal budgets.









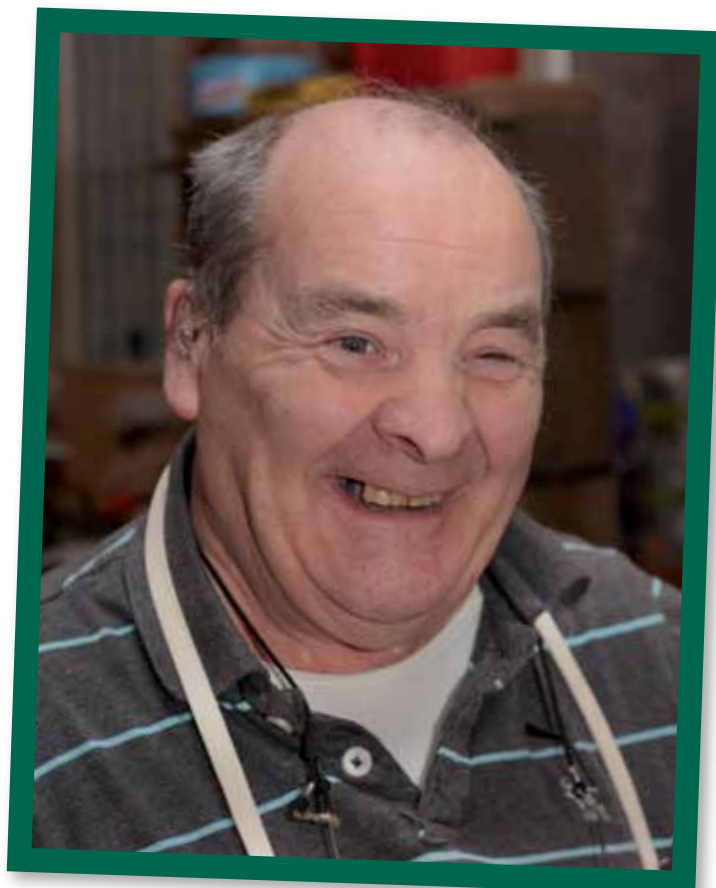


## Our Vision

Older people will have information and access to support that enables them to maintain their health, independence and a good quality of life. If a person has a need for care services these will be provided in a way that offers choice and control whenever possible, whilst also responding to the short and long-term needs of the individual and their families.

## Our Priorities

-  Expand the range of low-level prevention and early intervention services through partnerships with third sector organisations, including volunteer and befriending services
-   Promote dignity and respect and health and well being
-  Increase access to technology and equipment to help people to stay independent at home
-  Work with carers to improve the support and service available, providing better joined up care for people and their carers
-  Develop the links between health and social care integrated teams, GPs and hospital services, integrating services in times of crisis



## Community Safety Work Stream

There are clear links between the levels of crime in an area and reported quality of life for local residents. Cheshire East is one of the safest places to live within the UK with low levels of crime and disorder reported throughout the borough, however there are pockets of crime across the area, including particular crimes that are targeted at older people such as door step crime and bogus callers.

The Safer Cheshire East Partnership\* is responsible for community safety across all of our population, but their work includes carrying out regular reviews of information about crime relating to older people and putting measures in place to address this. The work may be linked to specific areas where door step crime has been recently committed, providing advice, guidance and equipment to ensure that older people are safe within their own homes.

Agencies use a range of different methods to identify vulnerable older people and ensure that resources are put in place to reduce the likelihood of them becoming victims of crime.

Cheshire Fire and Rescue Service have been carrying out Home Safety Assessments throughout Cheshire East for a number of years whereby Fire Officers or Advocates visit properties to discuss fire safety issues, installing smoke alarms if necessary.

The Fire Service also works in partnership with Age UK Cheshire to provide Springboard Contact Assessments which help to identify whether people can benefit from a range of early interventions to help them to live independently & safely in their homes.






*\*The Safer Cheshire East Partnership consists of: Cheshire Police, Cheshire East Council, Cheshire Fire and Rescue Service, Youth Offending Service, National Probation Service, Registered Social Landlords and many other voluntary organisations.*



## *Our Vision*

Fewer older people will be victims of crime and anti social behaviour and older people will be safer within their homes and will be at less risk of fire related incidents within the home.

## *Our Priorities*

-  Carry out community engagement events to provide practical advice, guidance and equipment on home and personal safety to older people
-  Older people will be given priority for Home Safety Assessments
-  Provide extra resources in areas where vulnerable older people may be susceptible to door step crime or bogus callers
-  Encourage agencies to work in partnership to support more vulnerable older people through the Individuals at Risk Scheme
-  Use the Springboard Contact Assessment to ensure that older people are referred to early intervention services (Access)



## Healthy Ageing, Culture and Learning Work Stream

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Across Cheshire East there is a wide range of opportunities for older people to take part in physical activities such as Tai Chi, seated exercises, walking programmes, swimming, bowls and gentle exercise to music.

Maintaining healthy lifestyles throughout life is vital in helping people to stay healthier and independent for longer and helping people to enjoy more years of life without limiting long term illness.

The health and wellbeing of older people is currently addressed mainly through traditional NHS and social care routes, and although many services and projects exist to meet the health needs of the current generation, there are some areas where services overlap, and others where there are gaps in the services provided.

Currently, services tend not to be based on intelligence about the needs of a particular locality and limited planning is carried out to address the future health needs of our population.









## Our Vision

People will live longer and fuller lives and will experience more years of good health without long term illness. We will build on the skills and resources which exist within our communities to produce positive health outcomes.

## Our Priorities

- 
 Improve information available to older people on learning, cultural and health and well being opportunities, by developing a range of appropriate formats, publishing these in the right places and checking that they are getting to the right people
- 
 Increase participation in activities to improve health and well being by making sure that these activities are designed to meet people's needs
- 
 Reduce the effects of social and economic isolation by building support in local communities such as volunteering opportunities and intergenerational activities as well as ensuring access for all
- 
 Continue to consult with older people on what services would best support them to live longer and healthier lives so that the most suitable services can be commissioned and delivered in the most appropriate way



## Housing Work Stream

Older people's health, well being and quality of life are so closely linked to the suitability of their homes and neighbourhoods that connections across housing, health and social care are critical to ensuring independence in later life. Problems with poor housing conditions, unsuitable housing and difficulty with mobility in and around the home may significantly compromise a person's independence.

Most older people in Cheshire East wish to remain living in their own homes, whether as an owner or a tenant. However, as we get older our housing needs change. We may need support to be able to continue to live in our own homes, or we may want to move into housing more suited to our needs. As well as providing support for older people today we must also meet the challenge of making sure that the right type of housing and support is available for future generations of older people.

Older people are supported to live at home for longer through a range of solutions including home adaptations, community support programmes and housing support services. Housing related support has been expanded to include people who own their homes and with the projected increase in our 85 plus age group, we anticipate a significant increase in the number of adaptations required, particularly bathroom adaptations






Local communities have been involved in bringing about improvements to homes and services, including the remodelling of sheltered housing accommodation, the development of new build schemes such as specialist Extra Care Housing, the development of equipment and adaptation services, and Handyperson services.



## Our Vision

There will be a range of housing options that will enable older people to retain their independence. Older people will have the opportunity to reside in good quality, accessible and adaptable housing with access to support services and advice.

## Our Priorities

-  Continue to ensure that sites are allocated specifically for specialist housing for older people. Develop good practice guidance to ensure that provision is in the right location and close to amenities
-  Improve the quality of information and advice available to older people so they are able to make informed choices about specialist housing and housing related support services
-  Tackle fuel poverty and improve the energy efficiency and condition of older people's homes through improved information and targeted awareness campaigns
-  Develop the home improvement agency service to reach the most vulnerable older people and expand the range of Handyperson services on offer
-  Provide housing related support services that are accessible to everyone who needs them. Strengthen the links between housing support and specialist providers who can deliver services using personalised budgets



## *Income and Employment Work Stream*

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The links between poverty, poor health, life expectancy and having a sense of well being are widely recognised; our levels of disposable income affect the way we live, the quality of our home and work environment, and our ability to contribute to and participate in our communities.

The rise in the proportion of those aged over 50 will be accompanied by a decrease in the numbers of younger people in the local labour market, so local employers will need to recruit & manage more older workers to make up the shortfall. It is predicted that in the next twenty years 40% of those in employment in Cheshire East will be over 50.

We should note, however, that financial concerns are only one of several reasons why many older

people want to work; many wish to learn and continue to develop and utilise their abilities in their later years to the benefit of the community and themselves.

Many people, including those on low incomes, do not collect all the benefits and grants that are due to them. There is a variety of reasons for this, including a lack of knowledge, social stigma and difficulty accessing public services due to lack of transport in rural areas.

Access to good financial advice is becoming increasingly important so that people are able to manage their finances, make informed choices including decisions relating to personal debt.








## *Our Vision*

We will make better use of the wealth of skills and experience we have in the borough by challenging stereotypes and promoting age positive employment.

Older people will maximise their incomes by making sure that they are claiming all the entitlements that are due to them and by identifying where they may be able to reduce unnecessary expenditure.

We will take measures to improve people's ability to plan their finances, seek out information & advice and then apply this to their personal circumstances.

## *Our Priorities*

-  Encourage employers to promote healthy workforce schemes and to work with their employees to prepare for retirement
-  Encourage the use of positive images and language relating to work in later life and promote the skills and benefits of older workers to employers
-  Encourage partners to support people to remain in work when they experience poor health, caring responsibilities or other life changing events
-  Work with banks, financial institutions and providers of financial advice to raise awareness of the importance of financial planning throughout life
-  Support measures that increase the take up of and access to the full range of benefits and grants including the use of positive images and language to combat stigma





## Transport Work Stream

In Cheshire East, bus travel is well used and increasing numbers of people are continuing to drive for longer. Being able to travel independently and access a range of facilities and services helps older people retain a higher quality of life for longer, postponing the time when availability of specialist transport and access to healthcare services become the primary transport issues affecting them.

The English National Concessionary Travel Scheme ensures that bus travel, in particular, remains within the means of those on limited incomes and those who have mobility difficulties and is a step forward in tackling social inclusion for some of the most vulnerable people in our society. Bus travel remains the most used form of public transport, especially by older people.

A variety of measures are in place to counter the effects of disabilities that hinder mobility, including accessible low floor buses, dropped kerbs, and community transport schemes such as Dial a Ride and Shopmobility.

The motor car is of increasing importance in later life, particularly for those in rural areas or living with disabilities, and a variety of design and technological approaches are being brought to bear to maintain the mobility of older people.

When planning to meet the needs of our older population we must ensure that use of transport systems and streets is not compromised by unnecessary barriers to mobility such as high kerbs or steps, lack of seating, or poor information, as well as minimising the risk of slips, trips and falls on streets and in transport systems. Our focus will be on areas likely to make the greatest impact to the lives of older people, for example routes approaching community centres, care homes and healthcare centres.








## Our Vision

We will help to improve older people's quality of life by providing accessible transport to key services including employment, healthcare, education, social, retail and leisure facilities.

Transport will be reliable, comfortable and safe and we will offer a range of flexible transport services that are better suited to older people with less mobility than standard public transport.

## Our Priorities

-  Extend services which help and support people to book and arrange appropriate transport
-  Develop volunteer driver and community car schemes
-  Increase the number of buses that are accessible for disabled people
-  Raise awareness of the services that are available, including pre-booked transport options, through targeted promotion and marketing
-  Extend the personal budgets to enable people to pay for transport



## Glossary

### **Cardiovascular disease (CVD):**

Also known as heart and circulatory disease, CVD is the biggest killer in the UK. It includes conditions such as coronary heart disease (angina and heart attack) and stroke.

### **Care homes (nursing homes):**

A residential setting where older people live with access to on-site care services. Since April 2002 all homes in England, Scotland and Wales are known as 'care homes', but are registered to provide different levels of care. Some provide personal care only - help with washing, dressing and giving medication - whilst others have a qualified nurse on duty twenty-four hours a day to carry out nursing tasks in addition to the personal care provision.

**Carer:** a carer is someone of any age who provides unpaid support to family or friends who could not manage without this help. This could be caring for a relative, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

**Equity Release:** Equity release is a way of raising money against the value of your home. It is vital to take independent financial advice before signing up to a scheme, to make sure you consider all the possibilities and implications.

**Extra Care Housing:** housing developments that provide a safe and sociable environment which promotes independent and active lifestyles for older people and are a focal point for the local community. Each development has 24 hour on-site care and support teams, whose goal is to maximise residents' independence. There are currently ten Extra Care Housing Schemes in Cheshire East.

**Fuel poverty:** Households are considered by the Government to be in fuel poverty if they would have to spend more than 10% of their household income on fuel to keep their home in a satisfactory condition.

### **Health and Wellbeing Board:**

Health and Wellbeing Boards are intended to act as the 'glue' between the NHS bodies (Clinical Commissioning Groups, Providers, NHS Commissioning Board and others) local authorities and other agencies (Police, Fire, 3rd Sector) and give local people greater say in how care is provided - thereby improving local democratic accountability for local decisions about commissioned services.



**Home Safety Checks:** these are carried out by Fire Fighters or Community Safety Advocates in people's home and include advice on how to make the home safer, what to do in the event of a fire and what to do if you are trapped by a fire. Free smoke alarms are also fitted if needed.

**Local Area Partnership:** these bring together key agencies within an area to ensure engagement with communities, provide empowerment opportunities and improve services by developing Area Delivery Plans

**Personal budgets:** If you are eligible for social care funding you will be offered a Personal Budget and the option to buy the services you need instead of having them arranged for you.

**Private Sector:** this includes private businesses and other commercial organisations.

**Public Sector:** this is the part of the economy that is paid for, and controlled by, the government. It includes local authorities and councils, the National Health Service (NHS), Police and Fire authorities. It may also be referred to as the "Statutory Sector".

**Reablement:** This is a social care service for people who need extra support (for example, for up to six weeks after a hospital stay) to remain in their own home and be as independent as possible.

**Social exclusion:** 'Social exclusion' is a term that covers, but is broader than, poverty. It relates to being unable to participate fully in normal social activities, or to engage in political and civic life. This may be because of the people themselves, or the areas where they live. They are often experiencing high crime, poor housing, high unemployment, low incomes and so on.

**Telecare:** Technology that helps to give people a better quality of life by improving their confidence, developing and maintaining their independence, and enabling them to stay living at home. It offers more choices for people living at home and can provide reassurance for carers.

**Spirngboard:** A joint project between Cheshire Fire and Rescue and Age UK Cheshire that uses data from the NHS and other sources to develop a better understanding of our older population's needs. The information is also used to target health improvement activities, with the aim of making local communities more resilient.

**Voluntary sector:** this includes charities such as Age UK, not-for-profit organisations such as housing associations and faith organisations including churches. It may also be referred to as the "Third Sector".

## Links to further information

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### **Age UK**

[www.ageuk.org.uk](http://www.ageuk.org.uk)

National advice line: 0800 169 6565

Age UK Cheshire East:  
01625 612958

Age UK Cheshire: 01606 881660

### **Cheshire Fire and Rescue Service**

[www.cheshirefire.gov.uk](http://www.cheshirefire.gov.uk)

Switchboard: 01606 868700

### **Demenshare**

[www.demenshare.com](http://www.demenshare.com)

### **Alzheimers Society**

[www.alzheimers.org.uk](http://www.alzheimers.org.uk)

National Helpline: 0845 300 0336

East Cheshire: 01625 503302

South Cheshire: 01270 501901

### **Princes Royal Trust for Carers**

[www.carers.org](http://www.carers.org)

Cheshire Carers Centre:  
0800 085 0307

### **British Heart Foundation**

[www.bhf.org.uk](http://www.bhf.org.uk)

National Helpline: 020 7554 0000

### **National Health Service**

NHS Choices: [www.nhs.uk](http://www.nhs.uk)

NHS Direct: [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

Tel: 0845 46 47

### **Cheshire East Council**

[www.cheshireeast.gov.uk](http://www.cheshireeast.gov.uk)

Switchboard: 0300 123 55 00

## References (endnotes)

1. Cheshire East Joint Strategic Needs Assessment; Population Projections, 2010
2. Cheshire East Joint Strategic Needs Assessment; Population Projections, 2010
3. Office of National Statistics; Older Peoples Day 2011
4. Cheshire East Joint Strategic Needs Assessment; Population Projections, 2010
5. Office of National Statistics; Older Peoples Day 2011
6. Office of National Statistics; Older Peoples Day 2011
7. Office of National Statistics; Older Peoples Day 2011
8. Cheshire East Joint Strategic Needs Assessment
9. Association of Public Health Observatories: Indications of Public Health in the English Regions 9: Older People, 2008
10. Cheshire East Joint Strategic Needs Assessment
11. Wilmslow Local Area Partnership
12. Association of Public Health Observatories: Indications of Public Health in the English Regions 9: Older People, 2008
13. Association of Public Health Observatories: Indications of Public Health in the English Regions 9: Older People, 2008

## Acknowledgements

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Our thanks go to all those members of the community who contributed to the development of the programme through their attendance at workshops and engagement events. Many of these individuals came into contact with the programme through one of the following networks, who continue to work with us:

- Cheshire East Local Involvement Network
- Fifty Plus Network
- Crewe and Nantwich Senior Voice
- Macclesfield Senior Voice

Our thanks go to all the individuals and organisations who have been involved with the programme through our work stream groups.

We would also like to thank Excellent Ageing Lincolnshire for allowing us to use their work to demonstrate the impact we hope our Ageing Well Programme will have locally. [www.lincolnshireassembly.com](http://www.lincolnshireassembly.com)

We are grateful to members of the Craft Group and the Men in Sheds Project run by Age UK Cheshire East for allowing David Bailey to photograph them.

Finally, we would like to thank the Local Government Association's National Ageing Well Programme and the Centre for Public Scrutiny for their continued guidance and support.



If you or someone you know would like a copy of this report in a different format (ie: braille, audio, large print, different language) please call 0800 5877 888.

Date of publication: 01/2012

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## **CHESHIRE EAST COUNCIL**

### **REPORT TO: SUSTAINABLE COMMUNITIES SCRUTINY COMMITTEE**

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<b>Date of Meeting:</b>	2 January 2012
<b>Report of:</b>	Borough Solicitor
<b>Subject/Title:</b>	Work Programme update

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#### **1.0 Report Summary**

- 1.1 To review items in the 2011 Work Programme, to consider the efficacy of existing items listed in the schedule attached, together with any other items suggested by Committee Members.

#### **2.0 Recommendations**

- 2.1 That the work programme be received and noted.

#### **3.0 Reasons for Recommendations**

- 3.1 It is good practice to agree and review the Work Programme to enable effective management of the Committee's business.

#### **4.0 Wards Affected**

- 4.1 All

#### **5.0 Local Ward Members**

- 5.1 Not applicable.

#### **6.0 Policy Implications including - Climate change - Health**

- 6.1 Not known at this stage.

#### **7.0 Financial Implications for Transition Costs**

- 7.1 None identified at the moment.

#### **8.0 Legal Implications (Authorised by the Borough Solicitor)**

- 8.1 None.

#### **9.0 Risk Management**

9.1 There are no identifiable risks.

## **10.0 Background and Options**

10.1 In reviewing the work programme, Members must pay close attention to the Corporate Plan and Sustainable Communities Strategy.

10.2 The schedule attached, has been updated in line with the Committees recommendations on 5 January 2012. Following this meeting the document will be updated so that all the appropriate targets will be included within the schedule.

10.3 In reviewing the work programme, Members must have regard to the general criteria which should be applied to all potential items, including Task and Finish reviews, when considering whether any Scrutiny activity is appropriate. Matters should be assessed against the following criteria:

- Does the issue fall within a corporate priority
- Is the issue of key interest to the public
- Does the matter relate to a poor or declining performing service for which there is no obvious explanation
- Is there a pattern of budgetary overspends
- Is it a matter raised by external audit management letters and or audit reports?
- Is there a high level of dissatisfaction with the service

10.4 If during the assessment process any of the following emerge, then the topic should be rejected:

- The topic is already being addressed elsewhere
- The matter is subjudice
- Scrutiny cannot add value or is unlikely to be able to conclude an investigation within the specified timescale

## **11.0 Access to Information**

The background papers relating to this report can be inspected by contacting the report writer:

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Designation: Scrutiny Officer  
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Email: james.morley@cheshireeast.gov.uk



## Sustainable Communities Scrutiny Committee Work Programme – 24 January 2012

Issue	Description/Comments	Officer	Suggested by	Portfolio	Corporate Priority	Current Position	Date
Libraries	To offer a short synopsis of the work the Committee has done on libraries to Informal Cabinet	James Morley	Committee	Performance and Capacity	Nurturing Strong Communities	On Target	30 January 2012
Section 106	To receive a report on section 106 and possible changes.	Caroline Simpson/ Rachel Bolton	Committee	Safer and Stronger Communities	Nurture Strong Communities	On Target	2 February 2012
Ageing Well Programme	To consider how the Committee can contribute to Ageing Well Programme	Bernadette Bailey	Scrutiny Chairmen's Group	Health and Wellbeing	Prepare for an increasingly older population	On Target	2 February 2012
CCTV briefing	To receive a verbal briefing on the current arrangement for CCTV	Jan Griffiths	Chairman	Safer and Stronger Communities	Nurture Strong Communities	On Target	2 February 2012
Equality and Diversity	To receive a briefing on the Council's E&D policy and how performance is measured	Jane Strange	Chairman	Performance and Capacity	Nurture Strong Communities	Deferred from 5 January 2012	1 March 2012
LAPs	To receive a report given an overview of LAPs and how they operate.	Juliet Blackburn/ Kirsty Hercules	Committee	Safer and Stronger Communities	Nurture Strong Communities	On Target	1 March 2012

## **Sustainable Communities Scrutiny Committee Work Programme – 24 January 2012**

### **Possible Items to Monitor or consider at future Meetings**

- Performance Management
- Think Drive Survive site visits
- Domestic Violence
- Budget Monitoring
- Process and Policy for Anti Social Neighbours in private and let accommodation.
- Establishment of the Cheshire Road Safety Group - **April**
- Potential impacts of the Pilkington Case Report
- Local Area Partnerships
- Voluntary Sector Grants
- 6 month update of Community Safety Wardens (**March 2012**)
- Road Safety Provision measurements – Kevin Melling **April/March?**
- Police Commissioners Update – Stephen Pickup PA – **April**
- Risk Management – Information, research & Business intelligence
  - Partnerships
  - Community Safety

### **Dates of Future Meetings**

2 February 2012, 1 March 2012, 5 April 2012 and 10 May 2012.

### **Dates of Future Cabinet Meetings**

6 February 2012, 5 March 2012, 2 April 2012 and 30 April 2012.

### **Dates of Future Council Meetings**

23 February 2012, 19 April 2012 and 16 May 2012.



## **FORWARD PLAN 1 FEBRUARY 2012 - 31 MAY 2012**

This Plan sets out the key decisions which the Executive expect to take over the next four months. The Plan is rolled forward every month. It will next be published in mid February and will then contain all key decisions expected to be taken between 1 March and 30 June 2012. Key decisions are defined in the Councils Constitution.

Reports relevant to key decisions, and any listed background documents may be viewed at any of the Councils Offices/Information Centres 6 days before the decision is to be made. Copies of, or extracts from these documents may be obtained on the payment of a reasonable fee from the following address:-

Democratic Services Team  
Cheshire East Council ,  
c/o Westfields, Middlewich Road, Sandbach Cheshire CW11 1HZ  
Telephone: 01270 686463

However, it is not possible to make available for viewing or to supply copies of reports or documents, the publication of which is restricted due to confidentiality of the information contained.

A decision notice for each key decision is published within 6 days of it having been made. This is open for public inspection on the Council's Website, Council Information Centres and Council Offices.

The law and the Council's Constitution provides for urgent key decisions to be made. A decision notice will be published for these in exactly the same way.

Forward Plan 1 February 2012 to 31 May 2012

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	Relevant Scrutiny Committee	How to make representation to the decision made
CE11/12-18 Renewal of Agency Contract (Staffing)	To approve the award of this contract as a joint arrangement with Cheshire West and Chester Council.	Cabinet	9 Jan 2012	Supplier Briefing.	Corporate	Paul Bradshaw, Head of HR and Organisational Development
CE11/12-20 Improvements to Adult Social Care Services	To consider whether there is a need to decommission named social care establishments, currently subject to consultation (interim report).	Cabinet	9 Jan 2012	Users of day care centres and their carers and relatives, the wider public and stakeholder organisations.	Adult Social Care	Lorraine Butcher, Strategic Director (Children, Families and Adults)
CE11/12-22 Farms Estate Policy Review	To determine management policies for Farms Estates.	Cabinet	9 Jan 2012	Internal and external stakeholders including Government Office, National Farmers Union, Tenant Farmers Association, Reaseheath College, Confederation of Young Farmers and CE Council tenants.	Environment and Prosperity 22 November 2011	John Nicholson, Strategic Director (Places and Organisational Capacity)

<b>Key Decision</b>	<b>Decisions to be Taken</b>	<b>Decision Maker</b>	<b>Expected Date of Decision</b>	<b>Proposed Consultation</b>	<b>Relevant Scrutiny Committee</b>	<b>How to make representation to the decision made</b>
CE11/12-26 Knutsford Health and Social Care Development	To authorise officers to take all necessary actions to develop proposals for the possible joint (with East Cheshire NHS Trust) sale or lease of the Knutsford community hospital site to a private developer to enable the re-provision of modern integrated services for the community.	Cabinet	9 Jan 2012	Public meetings, Knutsford Town Council, GP surgeries, NHS Commissioners (PCT and Clinical Commissioning Group), East Cheshire NHS Trust.	Health and Adult Services	Lorraine Butcher, Strategic Director (Children, Families and Adults)
CE11/12-4 Business Planning Process 2012/2015 - Business Plan	To approve the Business Plan for 2012/2015 incorporating updated budget and policy proposals.	Cabinet, Council	6 Feb 2012	With all Members and a range of local stakeholders including PCT's, Parish Councils, social care representatives, businesses, trades unions, the schools forum and the public.	To be determined but expected to be a scrutiny budget consultation group.	Lisa Quinn, Director of Finance and Business Services
CE11/12-31 Crewe Rail Exchange	To consider accepting grant funding from the Dept of Transport and arrangements for the transfer of the necessary land.	Cabinet	6 Feb 2012	Consultations as part of the planning application process.	Corporate; Environment and Prosperity	John Nicholson, Strategic Director (Places and Organisational Capacity)

<b>Key Decision</b>	<b>Decisions to be Taken</b>	<b>Decision Maker</b>	<b>Expected Date of Decision</b>	<b>Proposed Consultation</b>	<b>Relevant Scrutiny Committee</b>	<b>How to make representation to the decision made</b>
CE11/12-32 Land at Pyms Lane and Minshull New Road, Crewe	To consider the sale of the freehold interest at Pyms Lane, and to explore the sale of land at Minshull New Road.	Cabinet	6 Feb 2012	N/A	Environment and Prosperity	John Nicholson, Strategic Director (Places and Organisational Capacity)
CE10/11-49/1 Future Operation Knutsford Cinema	To decide on the future running and preferred operating model.	Cabinet	5 Mar 2012	Local community groups and Knutsford Town Council.	Health and Wellbeing	John Nicholson, Strategic Director (Places and Organisational Capacity)
CE10/11-49/2 Future Operation of Crewe Lyceum Theatre	To decide on the future running and preferred operating model.	Cabinet	5 Mar 2012	Voice for Crewe, local community groups, Crewe Charter Trustees,	Health and Wellbeing	John Nicholson, Strategic Director (Places and Organisational Capacity)
CE11/12-21 Cheshire Homechoice - Allocation Policy Review	To approve the allocation policy for adoption.	Cabinet	5 Mar 2012	Partner housing providers, Homechoice officers, housing benefits, Police and community safety, tenants and residents.	Environment and Prosperity 21 February 2012	John Nicholson, Strategic Director (Places and Organisational Capacity)



<b>Key Decision</b>	<b>Decisions to be Taken</b>	<b>Decision Maker</b>	<b>Expected Date of Decision</b>	<b>Proposed Consultation</b>	<b>Relevant Scrutiny Committee</b>	<b>How to make representation to the decision made</b>
CE11/12-25 Cheshire Youth Offending Service Governance Arrangements	To consider recommendations for greater collaboration of youth offending services in Cheshire.	Cabinet	5 Mar 2012		Children and Families	Lorraine Butcher, Strategic Director (Children, Families and Adults)
CE11/12-29 Crewe Green Link Road Highway Scheme - Revised Area of CPO	To consider an amended area for the compulsory purchase of land associated with this scheme.	Cabinet	5 Mar 2012	Affected land owners and developers.	Prosperity	John Nicholson, Strategic Director (Places and Organisational Capacity)
CE11/12-33 Improvements to Adults Social Care Services	To approve the decommissioning of named social care establishments and invest in other respite and day service provision to improve service delivery.	Cabinet	5 Mar 2012	Public meetings, day centre and stakeholder meetings, questionnaires, Council web site.	Adult Social Care	Lorraine Butcher, Strategic Director (Children, Families and Adults)

<b>Key Decision</b>	<b>Decisions to be Taken</b>	<b>Decision Maker</b>	<b>Expected Date of Decision</b>	<b>Proposed Consultation</b>	<b>Relevant Scrutiny Committee</b>	<b>How to make representation to the decision made</b>
CE11/12-34 Proposed Expansion of Oakefield Primary and Nursery School, Crewe	To approve the expansion of Oakefield Primary and Nursery School, Crewe from 315 to 420 school places, with a proposed implementation date of September 2012.	Cabinet	5 Mar 2012	School organisations, East Cheshire Association of Primary School Heads, local Headteachers through meetings and the School Organisation website.	Children and Families	Lorraine Butcher, Strategic Director (Children, Families and Adults)
CE11/12-27 Private Sector Housing Financial Assistance Policy	To approve the policy.	Cabinet	2 Apr 2012	The public and the third sector, including on line consultation.	Environment and Prosperity	John Nicholson, Strategic Director (Places and Organisational Capacity)
CE11/12-28 Admission Arrangements and Local Authority Co-ordinated Scheme 2013	To approve changes in admission arrangements for community and voluntary controlled schools for which the LA is the admission authority.	Cabinet	2 Apr 2012	With admission authorities and neighbouring authorities.	Children and Families 14 December 2011	Lorraine Butcher, Strategic Director (Children, Families and Adults)

<b>Key Decision</b>	<b>Decisions to be Taken</b>	<b>Decision Maker</b>	<b>Expected Date of Decision</b>	<b>Proposed Consultation</b>	<b>Relevant Scrutiny Committee</b>	<b>How to make representation to the decision made</b>
CE11/12-30 Strategic Tenancy Strategy	In accordance with the Localism Act to publish a Tenancy Strategy setting out the broad objectives to be taken into consideration by Social Landlords when producing their own policies, and on the granting and reissuing of tenancies.	Cabinet	2 Apr 2012	Registered Providers and their Board Members, Stakeholders. Further guidance awaited from DCLG.	Environment and Prosperity	John Nicholson, Strategic Director (Places and Organisational Capacity)

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